

Privacy Policy

Effective Date: June 18, 2025

Company Name: ABPV Properties LLC

At ABPV Properties LLC, we are committed to protecting your privacy. This Privacy Policy explains how we collect, use, and share your personal information when you visit our website, use our services, or interact with us.

1. Information We Collect

We may collect the following types of information:

- Personal Information: Name, address, phone number, email address, and other identifying details.
- Property-Related Information: Rental history, payment records, maintenance requests.
- Technical Information: IP address, browser type, device information, and usage data through cookies or analytics tools.
- SMS Consent Information: Phone numbers provided explicitly for the purpose of receiving SMS communications.

2. How We Use Your Information

We use the information we collect to:

- Manage your rental account and property-related services
- Respond to your inquiries and requests
- Send SMS notifications (with your consent) regarding rent reminders, maintenance, and account updates
- Improve our website and services
- Comply with legal obligations

3. How We Share Your Information

We do not sell or rent your personal information to third parties for marketing purposes.

We may share your information with trusted service providers only for operational purposes such as:

- Payment processing
- Property maintenance scheduling
- Software platforms (e.g., property management systems)
- Legal or regulatory compliance

Important: SMS opt-in or phone numbers for the purpose of SMS are not being shared with any third party or affiliate company for marketing purposes.

4. SMS Communication and Consent

By providing your phone number and opting in, you consent to receive SMS messages related to your rental, including reminders, updates, and alerts.

You may opt out at any time by replying "STOP" to any message or contacting us directly.

We respect your privacy and do not share SMS consent data or related phone numbers for marketing.

5. Your Choices and Rights

You have the right to:

- Access, update, or delete your personal information
- Withdraw consent for SMS or email communications
- Request a copy of your data held by us

To exercise any of these rights, please contact us at abpvproperties@outlook.com or 224-524-2522.

6. Data Security

We use reasonable administrative, technical, and physical safeguards to protect your personal information against unauthorized access, loss, or misuse.

7. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. The "Effective Date" at the top will reflect the most recent changes. We encourage you to review the policy periodically.

8. Contact Us

If you have any questions about this Privacy Policy or how your information is handled, please contact us:

ABPV Properties LLC

710 East Kensington Road, Arlington Heights, IL 60004

224-524-2522

abpvproperties@outlook.com